

GOVERNMENT OF JAMMU & KASHMIR
OFFICE OF THE DIVISIONAL COMMISSIONER KASHMIR

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No. DivCom /Dev/ 42 / 2025-7685077
Dated: 26.04/2025

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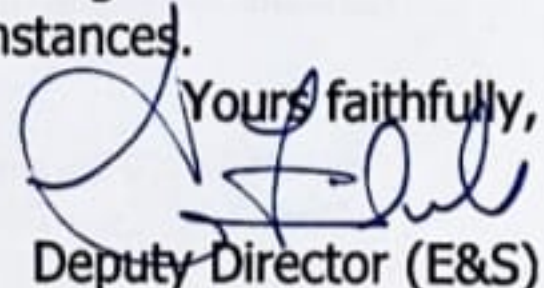
President/Chairman/Gen. Secretary,
Kashmir Chambers of Commerce and Industry (KCCCI)
Kashmir Hotel and Restaurant Association (KHARA)
Kashmir Hotel and Restaurant Owners Federation (KHAROF)
JK Hoteliers Club (JKHC)
Kashmir Houseboat Owners Association (KHBOA)
Jammu & Kashmir Hotel and Restaurant Association (JKHARA)
Travel Agents Association of Kashmir (TAAK)
Urban Travel Agents Association ((UTAA)
Travel Agents Association of India (TAAI), JK Chapter.
Travel Agents Society of Kashmir (TASK)
Travel Agents Federation of Kashmir (TAFOK)
Pahalgam Hotel & Restaurant Owner Association (PHAROA)
Association of Domestic Tour Operators of Kashmir (ADTOK)
Kashmir House Boat Association (KHBOA)
Travel Agents Society of Kashmir (TASK)

Subject:-Necessary assistance to Tourists-waving of cancellation fee thereof.

Sir/Madam,

Kindly refer the Circular issued by Directorate of Tourism, Kashmir vide No Reg/100/368/DTK dated 26.04.2025 wherein in it has been enjoined that all tourist trade operators including Hoteliers/Guest house Owners/Home stay owners/Houseboat owners / Travel agents/ Excursion Agents etc to refund any booking amount to tourists / affected stakeholders in the wake of present circumstances .

In this connection, I am directed to request to kindly to offer necessary assistance / waive of cancellation fees and refund the booking amounts to the tourists/ affected stakeholders in the wake of present circumstances.

Yours faithfully,


Deputy Director (E&S)
With Divisional Commissioner
Kashmir

Copy to the:-

1. Director, Tourism Department Kashmir for information and necessary circulation among stakeholders.